



Access to Resources in the Community

June 2019 Newsletter

What is ARC?

A research study that aims to optimize equitable Access to Resources in the Community for primary care patients.

Study locations

Eastern Ottawa region

8 Primary care practices

36 Primary care providers



Greater Sudbury region

4 Primary care practices

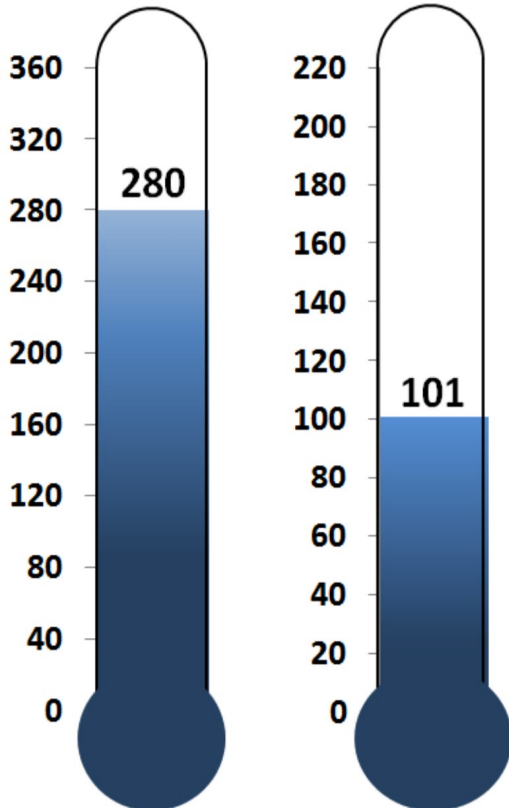
21 Primary care providers

Number of referrals received to date

Referral Goal

Ottawa

Sudbury



580 referrals will enable us to reach our target sample size.

Achieving our referral goal means your patients are more likely to access the services they need!

Barriers to accessing community resources

What are the most common barriers to accessing community resources reported by patients in the study?



1. Cost of services



2. Lack of support from others



3. Transportation



4. Not comfortable going to a new place



5. Completing forms or other paperwork



6. Scheduling an appointment

ARC Patient Navigator activities

How does the ARC Patient Navigator help patients access community resources?



1. Communicates with resource staff



2. Provides information about the service



3. Provides emotional support



4. Schedules appointments



5. Advocates on behalf of the patient



6. Assists with completing forms



Questions? Contact us:

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Visit our website:

www.arcnavigatorproject.com



Access to Resources in the Community
Accès aux Ressources Communautaires

ARC ABOUT TEAM RESOURCES RESEARCH CONTACT US FRANÇAIS

Welcome to the ARC Research Project!



I am a HEALTH CARE PROVIDER
ARC can help me provide integrated community health services.



I am a PATIENT
ARC can help me navigate and access health community resources.



I am a COMMUNITY RESOURCE
ARC can help me build connections with health care practices and patients.